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CBP Refunds Going Fully Electronic – Action May Be Required

Beginning February 6, 2026, U.S. Customs and Border Protection will officially eliminate paper refund checks and move entirely to electronic refunds, with only a very limited number of exceptions. This shift applies broadly across the industry, including importers, brokers, filers, sureties, service providers, FTZ operators, and carriers. If you are already enrolled in the ACH Refund program through the ACE Portal, your refunds will continue to be deposited automatically and no further steps are needed. However, if you are not enrolled or your banking information is outdated, you will need to complete the ACH Refund Authorization and confirm banking details in ACE as soon as possible to avoid future payout delays.

Step-by-step instructions for creating an ACE Portal account and enrolling in electronic refunds are available here: [Automated ACE Portal Account Application](#)

Additionally, if you have third-party authorization on CBP Form 4811, that third party will also be required to have its own ACE Portal account to submit applications—no updates will be accepted by email or phone. We strongly recommend reviewing your setup now so your company is prepared well before these changes take effect. For questions or help confirming your status, please contact American Shipping at www.shipamerican.com

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